



Protect your personal and financial information

Keep your financial information safe to avoid financial fraud and identity theft.

Keep your personal information safe

- Keep your personal identity information private, including your social insurance number, date of birth, driver's license number, etc. Only carry the identity documents you need in your wallet.
- Store personal documents in a secure place.
- Never reply to an unsolicited phone call, message, email asking you to provide personal information. Don't click on any links or attachments.

Protect your personal information online

- Frequently clear your logins, passwords and browser history, especially when using a public computer or network.
- Keep your anti-virus software up to date and regularly change your passwords.
- Set better passwords using a combination of letters, characters and numbers. Or, use a password manager that will generate strong passwords that are securely encrypted.

- Use secure and trusted websites. Learn to spot fake websites and verify legitimate ones.
- Use multi-factor authentication (MFA). MFA uses more than one verification factor to authenticate the user before you can use an application, online account, or a VPN. For example, having a secure code sent to your cellphone that you need to enter into the website before you can use it can help protect you.

Protect your financial information

- Review your bank and credit card statements, at least monthly, to look for mistakes or unauthorized transactions. Report any issues to your financial institution right away.
- Shred documents you don't need, such as receipts, bank statements, ATM receipts, cheque stubs, or credit card statements.
- Check your credit report and score annually.
- Report lost or stolen identification, debit or credit cards immediately.

Learn more at [GetSmarterAboutMoney.ca](https://www.getsmarteraboutmoney.ca)

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